

## Clarendon Lodge PPG

Minutes of Meeting of January 19<sup>th</sup> 2022

Present : Martin Blows (Acting Chair) Bridget Winn, Dorrette McAuslan, Gethin, Maureen Hirsch, Sylvia Juba, Nicholas Renton, Heather Storr, Robin Verso  
Sandra Grafton

Apology Marcia Davis

### **Matters arising from December's Minutes**

There were no issues.

**Normal Service at the Practice** the Chair said that he would find out from Stephen what is happening about the surgery resuming normal service , now that the Booster Programme is coming to an end.

### **Warwickshire Integrated Care Record (ICR)**

The above agenda item was discussed at some length. The ICR provides the basis on which a joined up approach to health and social care will be based locally. The records of each individual patient will be available to each provider of services to that patient, thus providing valuable information which is important to the care of the patient. Patients are able to opt out of the system but this may be to their detriment as treatment may be delayed while necessary information is sought.

Currently the Coventry and Warwickshire area covers North Warwickshire, Nuneaton, & Bedworth, Rugby Stratford and Warwick. Services in Birmingham, Solihull, Worcestershire and would also be able to see your record. Queries regarding security of information were met with reassurance from Martin and Gethin.

### **Future work for PPG**

Bridget had spent some time giving thought to some areas of activity with which the PPG could make a valuable contribution. Her efforts were welcomed by the Acting Chair, who also thanked her for her time and effort.

Bridget also reported that she had been in contact with Stephen about the possibility of interviewing the Physiotherapist. He said he would ask her if she would agree to the interview and Bridget is awaiting a response.

### **CLMP Website**

Martin reported that he had spoken to Stephen about a review of the website and he was happy about it.

Martin explained the Genesis of the Website, the involvement of the PPG in this and some of the associated problems, for the recently recruited members of the PPG. Martin , himself had done a lot of work on the earlier version of the website as well as monitoring it's ease of use from time to time.

After some discussion , the group was then arranged into small groups to consider the possibility of reviewing the website.

### **Outcome of Discussions**

It was agreed that given his knowledge and experience with the website Martin be asked by the Group to co-ordinate process of the review to include a format for member to follow.

It was further agreed that confirmation be sought before work began, that the surgery would find the review worthwhile/helpful.

The task would be divided among all the members of the PPG, who would consider the methods and the ease by which the website can be accessed etc.

Other suggestions included seeking responses from younger users of the service and other Newsletter readers..

### **News Letter**

The forthcoming edition of the Newsletter was discussed, with suggested information for inclusion. The proposed publication date is beginning of February.

**Next Meeting Wednesday 23<sup>rd</sup> Feb at 5p.m . Venue to be arranged.**