

CLARENDON LODGE PATIENTS PARTICIPATION GROUP

NOTES OF MEETING February 5 2019

Present : Michael Pearson (Chair), Maureen Hirsch, Martin Blows, Dorrette McCauslan, Marcia Davis, John Pickering, Sam Glover, Bridget Winn, Judith Clark, Stephen Gallagher.

Apologies: Ann James

Resigned: Alison Berry

Notes of last meeting

To be put on the website.

Meetings attended or attending.

Michael reported that the Healthwatch Conference planned for 30th March has been postponed. It is now hoped to hold the conference in May. **Michael** will keep members informed.

Activity List

No new projects added since last PPG meeting

Presentation by Practice Manager.

The NHS published the Long Term Plan in January 2019. The plan which sets out the ambitions of the NHS over the next ten years.

Stephen showed a video and a series of slides to help the PPG understand some of the structural changes that would be put in place starting this year and continuing in the years ahead. The NHS is determined to give people more control over their own health and the care they receive.

Collaboration will be encouraged between GPs, their teams and community services. This collaboration would be identified as “Primary Care Networks” (PCNs) based on patient populations of 30 to 50 thousand plus. These PCNs will come together to form an Integrated Care Provider (ICP). It is planned that an Integrated Care System (ICS) will sit at a level above the ICPs at a more strategic level and probably replace the Sustainability and Transition Partnerships. (STPs).

NHS organisations would work with their local partners as an Integrated Care System to plan and deliver services which meet the needs of their communities.

Clarendon Lodge is now in a Primary Care Network with Cubbington, Sherbourne, Spa, Waterside, Whitnash, Croft and Warwick Gates Medical Practices.

The implications for the PPGs within this network are as yet unclear but the meeting took the view that closer cooperation with our network PPGs was required to ensure the patient view across the network was represented in an organised way.

The meeting generally welcomed the new proposals as they were based on collaboration rather than competition. Stephen was concerned about extra layers of bureaucracy being introduced as each network would have a large budget and workforce to manage. It was hoped that the silo mentality of practices would gradually diminish and resources would be shared across the network.

Agreed actions

Stephen to send out the presentation to all members

Michael to contact Healthwatch to find out how it plans to establish the views of patients

Stephen to discuss with network Practice managers how the PPGs can be encouraged to get together.

Michael to follow this up.

Website Development

It was agreed that when the Practice (Dr Al-Zabaidi) has developed firm proposals for a new website the PPG (**Martin and Sam**) would be consulted. Martin was concerned that the current website was very much practice led and did not reflect the needs of patients.

Newsletter

Martin said he was unable to publish in January due to time constraints. He will produce the newsletter as soon as possible having received input from Stephen and Michael. He will include some information about the new Primary care networks.

Friends and Family

Michael had produced a report on the Oct, Nov and December findings. The appointment system still made up the majority of comments but in much smaller numbers than before. The nursing service was still receiving a number of negative comments. **Stephen** stated that January's FFT report was ready and he would send this out.

Patient use of on line facilities

This item was not discussed due to lack of time.

Practice Manager report

Stephen reported that Lucy Harvey had left as well as Becky on reception. Dr Chopra and Dr French had now completed their registrar training and had left the Practice, Two new registrars were now in post – Dr Abdelaziz and Dr Gibbons,

Jo Riley, who started in November as an advanced nurse practitioner on a short term contract is likely to be offered a full time position. Jo, who is qualified to prescribe medications, may be involved in GP call back system if appropriate.

The large cracks on the outside wall are still causing concern and attempts are now being made to determine the exact nature of the problem before attempting repairs.

Meeting closed at 7.50pm

Next meeting:- Tuesday April 9th at 6pm.