

Clarendon Lodge Patients Group
Zoom Meeting
24 July 2020 at 1pm

Summary of Meeting

Present:- Michael Pearson (chair), Bridget Winn, John Pickering, Martin Blows, Ann James, Gethin Williams, Stephen Gallagher (Practice Manager)

Apologies:- Marcia Davis, Maureen Hirsch

Minutes of last meeting

The actions from the last meeting were considered. It was agreed that all the actions had been carried out.

Practice managers report.

Flu Jabs

Stephen thanked the members for providing information about possible flu jab venues. He said that the programme had now been extended by the Government. All people over the age of 50 would now be entitled to a jab including first year pupils in senior school. Excluding the pupils this would mean an extra 1800 patients to be given a flu jab bringing the total of eligible Clarendon Lodge patients to 5,000. This would now be a considerable logistical exercise. The CCG have now become involved and the programme may now be managed at a higher level. No news at present including the supply of vaccines. There will probably be different delivery methods operating at a Practice, PCN and CCG level but as yet no decisions have been made. Stephen will keep PPG informed. Members asked about the safety of volunteers and flu jab priority levels. Again Stephen said that these issues were under consideration and it would be likely that risk assessments would be developed for volunteer helpers.

Stephen also said that Clarendon Lodge had been asked about being a pilot for Track and Trace project. This request had been turned down due to a number of concerns including GDPR.

Resumption of Services

The CCG had formed a Task and Finish group to determine the priority areas for resumption of contracted services. There would be three areas of priority. Priority one included the re-engagement with PPGs. Also, the over 75s and Learning Disability patients Health Checks. Clarendon Lodge had not yet restarted these health checks but will do so shortly.

Stephen said that some patients were anxious about attending the surgery, however all eligible patients will be checked on especially those that were shielding. The practice was aiming to see around 17 of these patients per month.

Receptionist Recruitment

Interviews would be carried out next week and it was expected to have two receptionist in place shortly.

National Survey.

The National survey results have just been published. Stephen would provide PPG members with the spreadsheet showing the comparison between the North and South PCN Practices. Clarendon Lodge results were good but there were one or two areas to be looked at. The Partners will be considering these next week. Sample size for Clarendon Lodge was 126 patients.

Stephen also mentioned that the number of patients coming to the surgery was slowly increasing. However the strict conditions for visiting the surgery e.g. locked front door, face masks and social distancing in reception areas was likely to remain until at least the end of the year.

Newsletter

Martin was thanked for producing the latest newsletter which everyone thought was excellent.

Michael was concerned that he had had no feedback from patients re the newsletter.

Stephen felt that the article on the NHS App was particularly good and he hoped it would encourage patients to download it. Martin said he was impressed by the app and it was preferable to the Patient Access app which contained advertising and information on private health services.

Martin agreed to produce another newsletter in August. Ideas from PPG members welcome.

Stephen will contact Dominic (the social prescriber) to see if he can write something about his work for the Practice.

Michael will produce a short article on the PCN and co-operative working.

A future newsletter will be devoted to the new telephone system which has been delayed and is now due to be introduced on September 10th.

PCN meeting

Stephen and Michael reported on the recent PCN/PPG chairs Zoom meeting. This was well attended by most PPG Chairs, two Clinical Directors and several Practice Managers. The new social prescribers also joined the meeting. Michael said that there was a genuine commitment by the PCNs (North and South) to continue with these meetings and keep PPGs up to date with developments. Michael thanked Stephen for his work in arranging these meetings. Minutes will be distributed to all PPG members when available.

Walking for Health.

Clarendon Lodge was now involved in two specific Walking for Health projects as part of the Clarendon Lodge Fitness Club. The most recent is called Run- Talk- Run. It starts at Clarendon Lodge every Tuesday at 6.30pm. Social distancing is respected and the idea is to run or jog along a 5 km route whilst engaging in conversation with other participants. The first one took place on 21 July and attracted around twenty people.

The other activity is the Clarendon Lodge Walk for Health. This takes place every Thursday at 12 noon. Participants meet at the Aviary cafe in Jephson Gardens and enjoy a social distance walk of about one hour before having a drink and a chat in the park. Details on the Clarendon Lodge website. Stephen encouraged PPG members to attend. Ann promised to give it a go!

Connecting Communities

A webinar was arranged by Public Health Warwickshire on the Track and Trace system. Several PPG members attended and found it useful especially concerning the current situation over Covid infections. We were informed that a general lockdown was unlikely in this area although there may well be small outbreaks from time to time. Seven mobile testing centres had been set up and a Track and Trace team put in place with a 19 month timescale. Systems were in place to support vulnerable people shielding at home and people self isolating. Groups of Covid volunteers were still in place despite the slowdown in infections. John was concerned that the webinar team was somewhat self congratulatory about their efforts to prevent further outbreaks - but only time will tell. The clear message was not to be complacent and to keep strictly to the government guidelines re hand washing, social distancing and wearing masks or face coverings.

Actions

- 1) Stephen to send out the comparison spreadsheet re the National GP practice survey.
- 2) Martin to produce a newsletter for August
- 3) PPG members to let Martin have ideas for Newsletter asap.
- 4) Michael to write a short article on the PCN for the newsletter
- 5) Stephen to contact Dominic re an article for the newsletter on the work of social prescribers
- 6) Minutes of the PCN/PPG chairs meeting to be distributed as soon as available
- 7) Ann to attend the Clarendon Lodge Walk for Health plus any other members.

Next meeting

It was agreed to meet in one months time on **Friday 21st August at 1pm.**